



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.healthreformplanSBC.com](http://www.healthreformplanSBC.com) or by calling 1-800-231-7729.

Important Questions	Answers	Why this Matters:
What is the overall <b>deductible</b> ?	For in-network <b>providers</b> \$500 person/ <b>\$1,500</b> family For out-of-network <b>providers</b> <b>\$1,000</b> person/ <b>\$3,000</b> family Doesn't apply to preventive care	You must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .
Are there other <b>deductibles</b> for specific services?	No.	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <b>out-of-pocket limit</b> on my expenses?	Yes. For in-network <b>providers</b> <b>\$3,000</b> person/ <b>\$6,000</b> family For out-of-network <b>providers</b> <b>\$5,000</b> person/ <b>\$10,000</b> family	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <b>out-of-pocket limit</b> ?	Co-pays, <b>deductibles</b> , premiums, balanced-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services such as office visits.
Does this plan use a <b>network of providers</b> ?	Yes. See <a href="http://www.aetna.com">www.aetna.com</a> or call 1-800-231-7729 for a list of in-network <b>providers</b> .	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a <b>specialist</b> ?	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .

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If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-Of-Network Provider	Limitations & Exceptions
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	No charge after \$25 copay/office visit	40% coinsurance	_____none_____
	Specialist visit	No charge after \$50 copay/office visit	40% coinsurance	_____none_____
	Other practitioner office visit	20% coinsurance for chiropractor	40% coinsurance for chiropractor	Unlimited visits per calendar year
	Preventive care/screening/immunization	20% coinsurance	40% coinsurance	_____none_____
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	_____none_____
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	_____none_____

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Common Medical Event	Services You May Need	Your Cost		Limitations & Exceptions
		If You Use an In-Network Provider	If You Use an Out-Of-Network Provider	
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at: <a href="http://www.aetna.com/pharmacy-insurance/individuals-families">www.aetna.com/pharmacy-insurance/individuals-families</a>	Generic drugs	\$10 copay /prescription (retail and mail order)	50% coinsurance	Covers up to a 30-day supply (retail prescription); 31-90 day supply (mail order prescription)
	Preferred brand drugs	40% (\$25 min, \$100 max); per one month supply (retail & mail order)	50% coinsurance	Covers up to a 30-day supply (retail prescription); 31-90 day supply (mail order prescription)
	Non-preferred brand drugs	50% (\$50 min, \$200 max) per one month supply (retail & mail order)	50% coinsurance	Covers up to a 30-day supply (retail prescription); 31-90 day supply (mail order prescription)
	Specialty drugs	\$50 copay	40% coinsurance	—————none—————
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	—————none—————
	Physician/surgeon fees	20% coinsurance	40% coinsurance	—————none—————
<b>If you need immediate medical attention</b>	Emergency room services	No charge after \$100/confinement	No charge after \$100/confinement	—————none—————
	Emergency medical transportation	20% coinsurance	20% coinsurance	—————none—————
	Urgent care	20% coinsurance	20% coinsurance	—————none—————
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	\$250/confinement and 20% coinsurance	\$250/confinement and 40% coinsurance	—————none—————
	Physician/surgeon fee	20% coinsurance	40% coinsurance	—————none—————

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Common Medical Event	Services You May Need	Your Cost		Limitations & Exceptions
		If You Use an In-Network Provider	If You Use an Out-Of-Network Provider	
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	\$25 copay/office visit	40% coinsurance	Unlimited visits per calendar year
	Mental/Behavioral health inpatient services	\$250/confinement and 20% coinsurance	\$250/confinement and 40% coinsurance	Unlimited days per calendar year
	Substance use disorder outpatient services	\$25 copay/office visit	40% coinsurance	Unlimited visits per calendar year
	Substance use disorder inpatient services	\$250/confinement and 20% coinsurance	\$250/confinement and 40% coinsurance	Unlimited days per calendar year
<b>If you are pregnant</b>	Prenatal and postnatal care	No Charge	40% coinsurance	—————none—————
	Delivery and all inpatient services	\$250/confinement and 20% coinsurance	\$250/confinement and 40% coinsurance	—————none—————
<b>If you need help recovering or have other special health needs</b>	Home health care	20% coinsurance	40% coinsurance	120 visits per calendar year
	Rehabilitation services	\$50 copay/office visit	40% coinsurance	60 visits per calendar year
	Habilitation services	\$50 copay/office visit	40% coinsurance	60 visits per calendar year
	Skilled nursing care	\$250/confinement and 20% coinsurance	\$250/confinement and 40% coinsurance	120 days per calendar year
	Durable medical equipment	20% coinsurance	40% coinsurance	—————none—————
	Hospice service	\$250/confinement and 20% coinsurance	\$250/confinement and 40% coinsurance	Inpatient - 30 days lifetime maximum Outpatient - Unlimited lifetime maximum
<b>If your child needs dental or eye care</b>	Eye exam	No Charge	40% coinsurance	1 exam every 12 months
	Glasses	Not Covered	Not Covered	Not Covered
	Dental check-up	Not Covered	Not Covered	Not Covered

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**Excluded Services & Other Covered Services:**

**Services Your Plan Does NOT Cover** (This isn't a complete list. Check your policy or plan document for other **excluded services**.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Glasses
- Long-term care

**Other Covered Services** (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Hearing aids
- Infertility treatment – (Excludes Comprehensive and ART)
- Most coverage provided outside the United States. Call 1-800-231-7729.
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult & Children)
- Routine foot care - when treatment is required due to disease or injury
- Weight loss programs

## Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-231-7729. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Aetna at 1-800-231-7729, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

A state department of insurance and/or consumer assistance program may also be able to help you file an appeal. Contact information is at <http://www.aetna.com/individuals-families-health-insurance/member-guidelines/complaints-grievances-appeals.html>

## Language Access Services:

Para obtener asistencia en Español, llame al 1-800-231-7729.

Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-231-7729.

如果需要中文的帮助, 请拨打这个号码 1-800-231-7729.

Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-231-7729.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,740
- Patient pays \$1,800

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

#### Patient pays:

Deductibles	\$750
Co-pays	\$20
Co-insurance	\$880
Limits or exclusions	\$150
<b>Total</b>	<b>\$1,800</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,010
- Patient pays \$1,390

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

#### Patient pays:

Deductibles	\$500
Co-pays	\$550
Co-insurance	\$260
Limits or exclusions	\$80
<b>Total</b>	<b>\$1,390</b>

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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